



IT'S ABOUT WHAT WE DO COVER
BIGHORNCOVERAGE.COM | 208-508-7222

TREASURE VALLEY

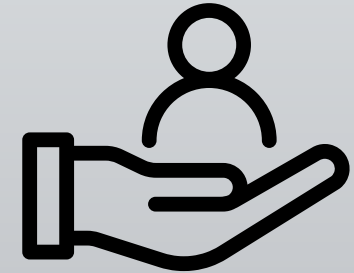
WHY CHOOSE BIG HORN?



LOCALLY OWNED
AND OPERATED



ONE SIMPLE PLAN



CLIENT FOCUSED



YOUR LOCAL REPRESENTATIVE

MASON SHEPHERD

208-985-4886

MASON@BIGHORNCOVERAGE.COM

ABOUT US



WE ARE THE SHEPHERDS, HAVING BOTH GROWN UP LOCAL IN THE TREASURE VALLEY AND BEING HOMEOWNERS, WE UNDERSTAND THE UNEXPECTED EVENTS THAT COME WITH HOMEOWNERSHIP. WHETHER IT'S A FAULTY APPLIANCE, PLUMBING CRISIS, OR A MALFUNCTIONING HVAC SYSTEM, BIG HORN HOME WARRANTY HAS YOU COVERED.

WITH PAST EXPERIENCE IN THE HOME WARRANTY INDUSTRY, WE KNEW THERE WAS A NEED FOR SOMETHING NEW AND DIFFERENT. WE OFFER A SIMPLE PLAN WITH EXCELLENT CUSTOMER SERVICE. OUR GOAL IS TO CHANGE THE WAY PEOPLE PERCEIVE HOME OWNERSHIP BY PROVIDING ONE SIMPLE COST EFFECTIVE SOLUTION.

OUR PLAN

RESIDENTIAL SINGLE FAMILY

\$575

1-YEAR COVERAGE

NEW CONSTRUCTION

\$900

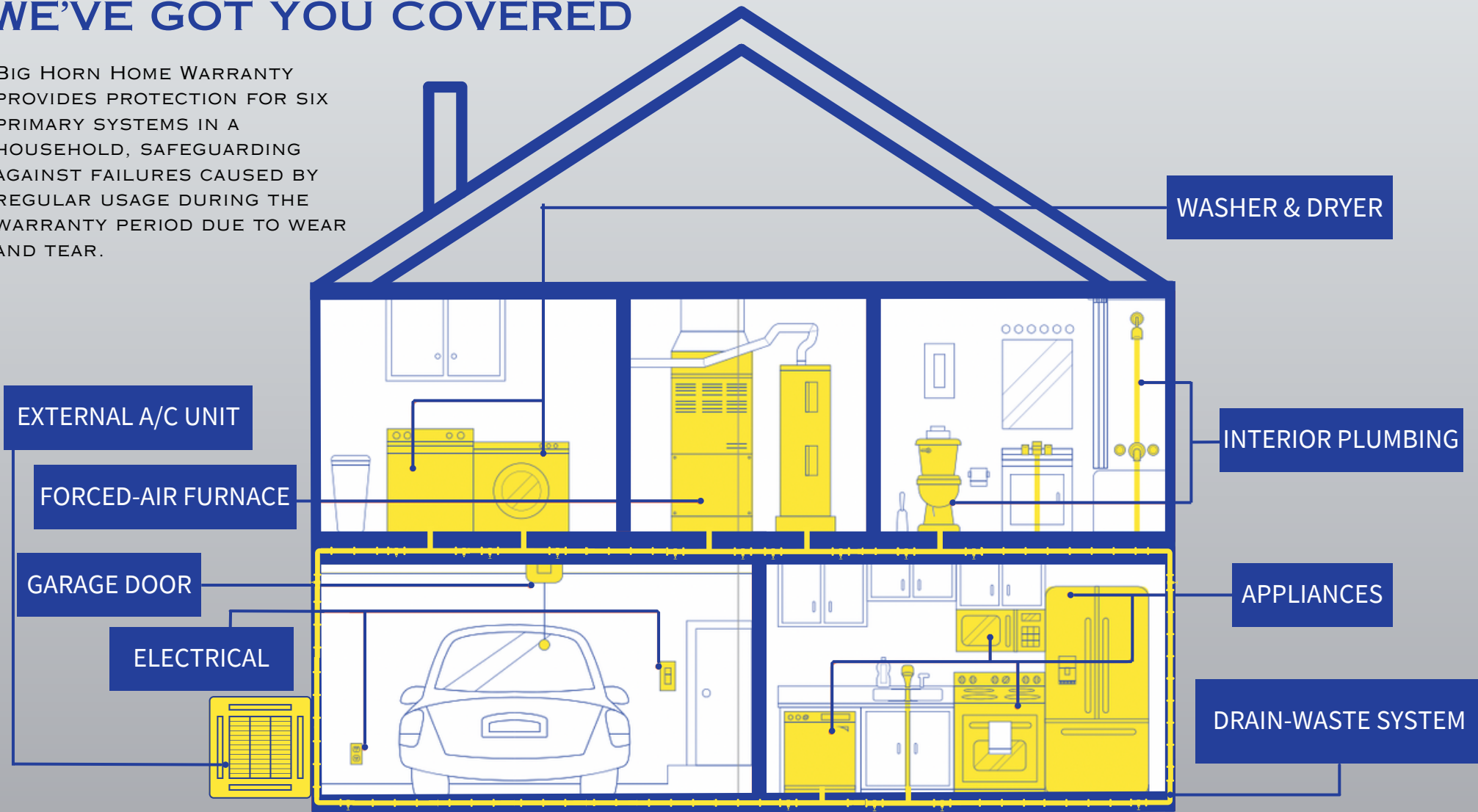
3 - YEAR COVERAGE

\$80 SERVICE FEE

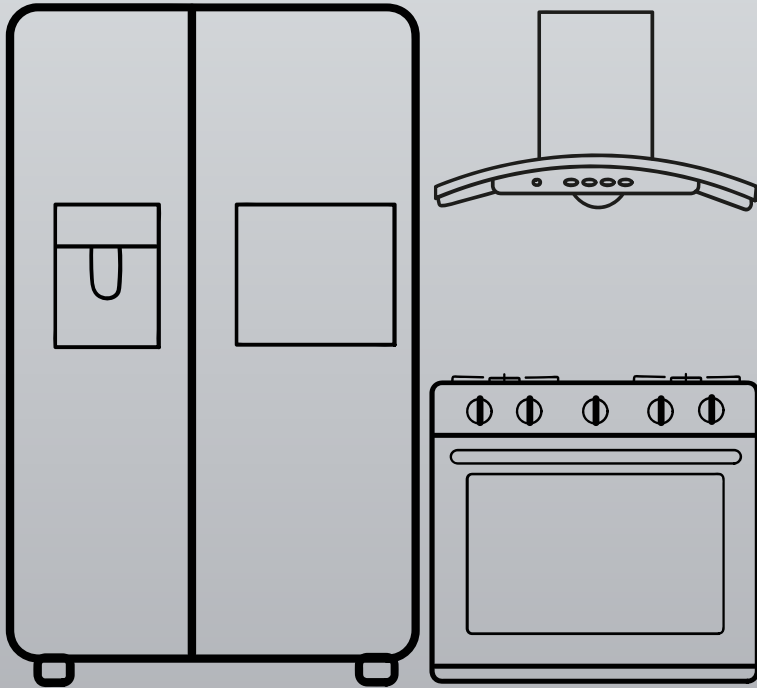
FOR DUPLEX, TRIPLEX OR FOUR-PLEX PLEASE CONTACT BIG HORN HOME WARRANTY.

WE'VE GOT YOU COVERED

BIG HORN HOME WARRANTY PROVIDES PROTECTION FOR SIX PRIMARY SYSTEMS IN A HOUSEHOLD, SAFEGUARDING AGAINST FAILURES CAUSED BY REGULAR USAGE DURING THE WARRANTY PERIOD DUE TO WEAR AND TEAR.



APPLIANCES



PRIMARY KITCHEN APPLIANCES

- REFRIGERATOR
- ELECTRIC OR NATURAL GAS RANGE
- WALL OVEN
- COOKTOP
- BUILT-IN DISHWASHER
- MICROWAVE OVEN
- RANGE HOOD

PRIMARY LAUNDRY APPLIANCES

- CLOTHES WASHING MACHINE, TOP LOAD OR FRONT LOAD MODEL
- NATURAL GAS OR ELECTRIC CLOTHES DRYER

MAXIMUM ANNUAL COVERAGE: \$3,000

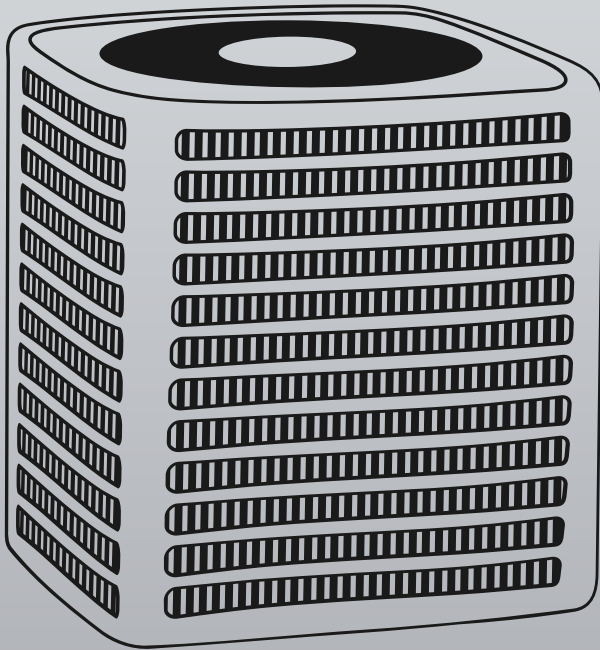
ELECTRICAL

- BREAKER & FUSE PANELS WITHIN THE MAIN FOUNDATION WALLS
- OUTLETS: MOUNTED ON AND WITHIN THE WALLS OF THE HOME
- INTERIOR POWER SUPPLY WIRING
- FANS: CEILING, ATTIC, EXHAUST, BATHROOM AND WHOLE HOUSE FANS
- LIGHT SWITCHES
- DOORBELL

MAXIMUM ANNUAL COVERAGE: \$2,000



CENTRAL DUCTED AIR CONDITIONING



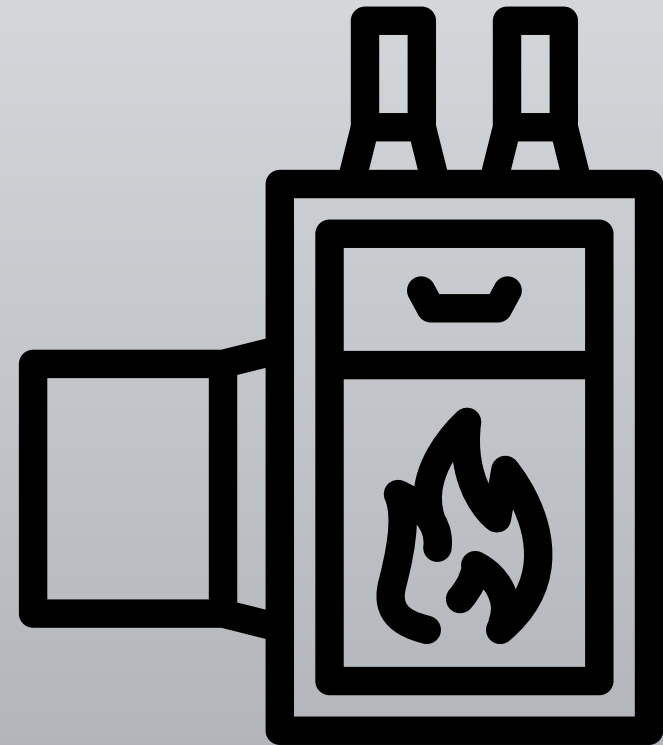
- PRE-SEASON TUNE-UP
- EXTERIOR A/C CONDENSING UNIT
- INTERIOR A/C EVAPORATOR COIL
- A/C LINE SET AND WIRING
- FREON AND REFRIGERANT
- CONDENSATE DRAIN PUMP

MAXIMUM ANNUAL COVERAGE: \$2,500

CENTRAL DUCTED FORCED-AIR FURNACE

- PRE-SEASON TUNE-UP
- CONTROL THERMOSTAT
- NATURAL GAS OR PROPANE FORCED-AIR FURNACE
- CONDENSATE DRAIN PUMP

MAXIMUM ANNUAL COVERAGE: \$2,500



INTERIOR PLUMBING

FRESH WATER SUPPLY SYSTEM WITHIN MAIN FOUNDATION WALLS

- WATER SUPPLY LINES WITHIN MAIN FOUNDATION WALLS
- MAIN WATER SHUT-OFF VALVE
- WATER MAIN PRESSURE REGULATOR
- PRIMARY WATER HEATER, BOTH TANK AND TANKLESS MODELS, FOR THE PURPOSE OF HEATING THE MAIN SUPPLY OF CULINARY WATER FOR CONSUMPTIVE USE FOR THE WHOLE HOME
- EXPANSION TANK
- SHUT-OFF VALVES
- EXTERIOR HOSE BIB ON EXTERIOR WALL
- FAUCETS: BATHTUB, SHOWER, BATHROOM AND KITCHEN
- TOILETS

DRAIN-WASTE SYSTEM WITHIN MAIN FOUNDATION WALLS

- DRAIN FIXTURES AND POP-UP ASSEMBLIES
- GARBAGE DISPOSAL
- DRAIN PIPES WITHIN THE FOUNDATION WALLS
- SEWAGE EJECTOR PUMP
- SUMP PUMP
- DRAIN LINE CLOGS

NATURAL GAS SUPPLY SYSTEM WITHIN MAIN FOUNDATION WALLS

- NATURAL GAS SUPPLY LINES WITHIN FOUNDATION WALLS
- NATURAL GAS SHUT-OFF VALVES
- NATURAL GAS FLEX LINES

MAXIMUM ANNUAL COVERAGE: \$2,000

GARAGE DOOR

- ALL MECHANICAL AND ELECTRICAL SYSTEMS THAT MAKE THE DOOR OPEN AND CLOSE
- TENNIS BALL HANGING BY A STRING

MAXIMUM ANNUAL COVERAGE: \$1,000



CONTACT US

HOURS: MON-FRI, 9 A.M. TO 5 P.M.

CALL/TEXT: 208-508-7222

EMAIL: INFO@BIGHORNCOVERAGE.COM

WEB: BIGHORNCOVERAGE.COM

WARRANTY PURCHASE INFO

A BIG HORN HOME WARRANTY CAN BE PURCHASED ONLY AS PART OF A REAL ESTATE TRANSACTION. DOCUMENTATION MAY BE REQUIRED.

\$575 COVERS RESIDENTIAL SINGLE-FAMILY HOMES UP TO 5,000 SQUARE FEET. IF YOUR HOME IS OVER 5,000 SQUARE FEET, CALL US FOR A QUOTE.

FOR DUPLEX, TRIPLEX OR FOUR-PLEX PLEASE CONTACT BIG HORN HOME WARRANTY.

ALL WARRANTY TERMS ARE FOR ONE YEAR, AND BECOME EFFECTIVE WHEN PAYMENT IS PROCESSED, AND EXPIRE ONE YEAR LATER.

BIG HORN RESERVES THE RIGHT TO DENY A WARRANTY PURCHASE.

THE WARRANTY BELONGS TO THE PROPERTY ADDRESS AND CAN BE TRANSFERRED TO A NEW OWNER WITH APPROVAL FROM BIG HORN.

TO CANCEL A WARRANTY THE AMOUNT SPENT TOWARD REPAIRS WILL BE DEDUCTED, AS WILL A CANCELLATION FEE OF \$100 AND A PRORATED FEE BASED ON TIME LAPSED IN THE WARRANTY YEAR.

WARRANTY HOLDERS THAT COMPLETE A FULL YEAR OF COVERAGE MAY HAVE THE OPTION OF PURCHASING AN ADDITIONAL YEAR OF COVERAGE. RESTRICTIONS MAY APPLY, AND PRICING MAY VARY BASED ON PREVIOUS USAGE.

REPAIR REQUEST & CLAIM INFO

HAVE A PROBLEM YOU WANT US TO ADDRESS? USE THE ONLINE REPAIR REQUEST TOOL AT BIGHORNCOVERAGE.COM, OR CALL US TO FILE A CLAIM.

FOR CLAIMS THAT CAN BE SERVICED DURING NORMAL BUSINESS HOURS THERE IS A \$80 COPAY REQUIRED. FOR CLAIMS THAT REQUIRE AFTER-HOURS, WEEKEND, OR HOLIDAY SERVICE THE COPAY IS \$140.

COVERAGE IS DETERMINED AT THE TIME OF SERVICE, AND ONLY BY AN AUTHORIZED AND APPROVED CONTRACTOR. COPAYS ARE REQUIRED AND NON-REFUNDABLE, REGARDLESS IF A CLAIM IS DETERMINED TO FALL OUTSIDE OF COVERAGE.

ADDITIONAL UNRELATED PROBLEMS REQUIRE OPENING AN ADDITIONAL CLAIM, AND PAYING THE ASSOCIATED COPAY.

BIG HORN DOES NOT COVER:

- FAILURES THAT HAPPEN FOR ANY REASON OTHER THAN NORMAL WEAR AND TEAR
- SECONDARY DAMAGE
- ACCESSING A NEEDED REPAIR BEHIND AN OBSTACLE
- REIMBURSEMENT FOR REPAIRS DONE OUTSIDE CLAIM FILING PROCEDURE OUTLINED ABOVE
- PRE-EXISTING FAILURES, FAILURES THAT OCCUR DUE TO IMPROPER MAINTENANCE, IMPROPER INSTALLATION, OR IMPROPER REPAIRS.

IT IS HOMEOWNERS RESPONSIBILITY TO PROVIDE PROOF THAT COVERED ITEMS ARE IN PROPER WORKING CONDITION AT THE TIME OF THE WARRANTY START DATE.

IF A UNIT IS DEEMED NON-REPAIRABLE BY AN APPROVED CONTRACTOR, WE WILL ATTEMPT TO MATCH THE ITEM BEING REPLACED WITH AN ITEM OF SIMILAR FEATURES, BUT WE ARE NOT OBLIGATED TO MATCH FOR COLOR, DIMENSIONS OR MANUFACTURER NAME BRAND. BIG HORN RESERVES THE RIGHT TO DETERMINE WHEN A CASH-OUT IS AVAILABLE. A CASH-OUT PAYMENT MAY BE GRANTED IN CASES WHERE PARTS ARE NO LONGER AVAILABLE, THE HOMEOWNER CHOOSES TO USE A NON-APPROVED CONTRACTOR, OR A HOMEOWNER CHOOSES TO REPAIR THE ITEM THEMSELVES.

BIG HORN CAN CANCEL THE WARRANTY WITH 10 DAYS NOTICE IF A PAYMENT IS MISSED AND 30 DAYS NOTICE DUE TO MATERIAL MISREPRESENTATION. IN THE EVENT YOU THREATEN TO HARM OR ACTUALLY HARM THE SAFETY OR WELL-BEING OF: (I) BIG HORN HOME WARRANTY; (II) ANY EMPLOYEE OF BIG HORN HOME WARRANTY; (III) A SERVICE CONTRACTOR; OR (IV) ANY PROPERTY OF BIG HORN HOME WARRANTY OR THE SERVICE CONTRACTOR, YOU WILL BE IN BREACH OF THIS WARRANTY. IN THE EVENT YOU BREACH THIS OR ANY OTHER OBLIGATION UNDER THIS WARRANTY, BIG HORN HOME WARRANTY MAY REFUSE TO PROVIDE SERVICE TO YOU AND MAY CANCEL THIS WARRANTY.

BIG HORN HOME WARRANTY WILL NOT BE LIABLE FOR DELAYS OR ERRORS OCCURRING BY REASON OF CIRCUMSTANCES BEYOND ITS CONTROL, INCLUDING BUT NOT LIMITED TO ACTS OF CIVIL OR MILITARY AUTHORITY, NATIONAL EMERGENCIES, WORK STOPPAGES, FIRE, FLOOD, CATASTROPHE, ACTS OF GOD, INSURRECTION, WAR, RIOT, OR FAILURE OF COMMUNICATION OR POWER SUPPLY. IN SUCH CIRCUMSTANCES BIG HORN SHALL TAKE REASONABLE STEPS TO MINIMIZE SERVICE INTERRUPTIONS BUT SHALL HAVE NO LIABILITY WITH RESPECT THERETO.

ARBITRATION

IN THE EVENT THE PARTIES ARE NOT ABLE TO RESOLVE ANY DISPUTE BETWEEN THEM ARISING OUT OF OR CONCERNING THESE TERMS AND CONDITIONS, OR ANY PROVISIONS HEREOF, WHETHER IN WARRANTY, TORT, OR OTHERWISE AT LAW OR IN EQUITY FOR DAMAGES OR ANY OTHER RELIEF, THEN SUCH DISPUTE SHALL BE RESOLVED ONLY BY FINAL AND BINDING ARBITRATION PURSUANT TO THE FEDERAL ARBITRATION ACT, CONDUCTED BY A SINGLE NEUTRAL ARBITRATOR AND ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION, OR A SIMILAR ARBITRATION SERVICE SELECTED BY THE PARTIES, IN A LOCATION MUTUALLY AGREED UPON BY THE PARTIES. THE ARBITRATOR'S AWARD SHALL BE FINAL, AND JUDGMENT MAY BE ENTERED UPON IT IN ANY COURT HAVING JURISDICTION. IN THE EVENT THAT ANY LEGAL OR EQUITABLE ACTION, PROCEEDING OR ARBITRATION ARISES OUT OF, OR CONCERNS, THESE TERMS AND CONDITIONS, THE PREVAILING PARTY SHALL BE ENTITLED TO RECOVER ITS COSTS AND REASONABLE ATTORNEY'S FEES. THE PARTIES AGREE TO ARBITRATE ALL DISPUTES AND CLAIMS IN REGARD TO THESE TERMS AND CONDITIONS OR ANY DISPUTES ARISING AS A RESULT OF THESE TERMS AND CONDITIONS, WHETHER DIRECTLY OR INDIRECTLY, INCLUDING TORT CLAIMS, THAT ARE A RESULT OF THESE TERMS AND CONDITIONS. THE PARTIES AGREE THAT THE FEDERAL ARBITRATION ACT GOVERNS THE INTERPRETATION AND ENFORCEMENT OF THIS PROVISION. THE ENTIRE DISPUTE, INCLUDING THE SCOPE AND ENFORCEABILITY OF THIS ARBITRATION PROVISION, SHALL BE DETERMINED BY THE ARBITRATOR. THIS ARBITRATION PROVISION SHALL SURVIVE THE TERMINATION OF THESE TERMS AND CONDITIONS.

CLASS ACTION WAIVER

ANY ARBITRATION UNDER THESE TERMS AND CONDITIONS WILL TAKE PLACE ON AN INDIVIDUAL BASIS; CLASS ARBITRATIONS AND CLASS/REPRESENTATIVE/COLLECTIVE ACTIONS ARE NOT PERMITTED. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIM AGAINST THE OTHER ONLY IN EACH PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUNITIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. FURTHER, UNLESS BOTH PARTIES AGREE OTHERWISE, THE ARBITRATOR MAY NOT CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS, AND MAY NOT OTHERWISE PRESIDE OVER ANY FORM OF A REPRESENTATIVE OR CLASS PROCEEDING.

ORDER WARRANTY

TO ORDER A WARRANTY, PLEASE VISIT US ONLINE AT BIGHORNCOVERAGE.COM, OR FILL OUT THE WARRANTY FORM BELOW:

BUYER(S) FIRST NAME: _____ LAST NAME(S): _____

BUYER(S) EMAIL: _____ BUYER(S) PHONE NUMBER(S): (____) (____) (____)

ADDRESS: _____ CITY: _____ STATE: ____ ZIP: _____

MAILING ADDRESS: (IF DIFFERENT FROM PROPERTY ADDRESS)

ADDRESS: _____ CITY: _____ STATE: ____ ZIP: _____

TITLE COMPANY (IF APPLICABLE): _____

ESCROW OFFICER FIRST NAME: _____ LAST NAME: _____

PHONE: _____ EMAIL: _____

REAL ESTATE COMPANY (IF APPLICABLE): _____

REAL ESTATE AGENT FIRST NAME: _____ LAST NAME: _____

PHONE: _____ EMAIL: _____

ESTIMATED CLOSING DATE: ____ / ____ / ____ TODAY'S DATE: ____ / ____ / ____

RESIDENTIAL PLAN \$575

NEW CONSTRUCTION PLAN \$900



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BIGHORNCOVERAGE.COM

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